

## Contact

jaiswalsahil818@gmail.com

www.linkedin.com/in/sahilxjaiswal0  
(LinkedIn)

## Top Skills

Customer Relationship Management  
(CRM)

Phone Etiquette

Aviation Management

## Certifications

Private Financing for Infrastructure  
and Sustainable Growth

Customer service training

Typing certificate

Spoken English

## Honors-Awards

campus Influencer

# sahil Jaiswal

MBA in Aviation Management

Greater Delhi Area

## Summary

As an post graduate in aviation management I have good knowledge of aviation industry specially in airline and airport operations, rules and regulations , airline revenue management, airline business models , aviation industry challenges and how it is one of safest mode of transportation

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## Experience

### TajSATS

Flight supervisor

April 2024 - Present (6 months)

New Delhi, Delhi, India

Responsible for handling all Vistara airline domestic and international flights by providing necessary equipment to the kitchen for dispatching flights from the catering unit 2 hours before departure of flights and providing meals , equipment to others supervisors as per the requirement of flights responsibility at airport ; coordinate with ramp supervisor , airline coordinator regarding bay no , vehicle no etc . conduct loading of meals cart in galleys of aircraft , give handover to crew and sign aircraft release certificate .

### IndiGo (InterGlobe Aviation Ltd)

Officer Customer Service

February 2024 - March 2024 (2 months)

New Delhi, Delhi, India

### DB RRTS Operations India Private Limited

Customer Service Executive

December 2022 - January 2024 (1 year 2 months)

Delhi, India

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## Education

University of Petroleum and Energy Studies

mba aviation management , Aviation/Airway Management and  
Operations · (2020 - 2022)

**Amity University Noida**

Bachelor of Business Administration - BBA, Business Administration and  
Management, General · (2017 - 2020)